

# JUNGL – Terms and Conditions of Sale

These are the terms and conditions of sale of JUNGL. These conditions apply to all orders placed by you with JUNGL via its webshop ([www.jungramsterdam.com](http://www.jungramsterdam.com)). By placing an order, you agree to the applicability of these conditions on the agreement between you and JUNGL. These conditions set out the rights and obligations of the parties that apply to your ordering of products via the webshop of JUNGL. It is therefore important that you take the time to read these conditions carefully.

## 1. Information about JUNGL

JUNGL  
Frans Halsstraat 60  
1506 LH Zaandam  
Nederland

Email: [info@jungramsterdam.com](mailto:info@jungramsterdam.com)  
Website: [www.jungramsterdam.com](http://www.jungramsterdam.com)

Chamber of Commerce number: 68655495  
VAT number: NL217496258B01

## 2. Your details

To enable the smooth and timely execution of the agreement by JUNGL, it is important that you correctly and completely provide your name, your e-mail address and the delivery address as per the instructions. You are responsible for the accuracy of the details provided by you. JUNGL will use the details provided by you only in the manner indicated in the Privacy Policy, which is available on its website.

## 3. The agreement

When you buy an article via the webshop of JUNGL, you enter into an agreement with JUNGL. The agreement starts when JUNGL has sent a confirmation to the e-mail address specified by you.

## 4. Price and payment

The price quoted in the webshop when you place an order is the total price including taxes. In the case of deliveries abroad, customs duties, taxes and other charges may apply, which are not included in the stated total price.

You can pay for your order in the ways indicated in the webshop of JUNGL. It is not possible to pay by gift card.

## **5. Order processing and delivery**

JUNGL aims to process and deliver your order as smoothly and quickly as possible. Delivery takes place while stocks last. Orders are shipped to the delivery address provided by you. Ownership of the ordered products passes to you as soon as JUNGL has received full payment.

If the delivery address is located outside the European Union, it is possible that the country in question charges additional levies, such as import tax. JUNGL has no influence or control over such levies and can therefore not provide you with further information. You must check yourself if the ordered articles can be exported and imported to the country in question and what the costs are, before placing such an order.

## **6. Quality**

JUNGL aims to display product on its website as fully and accurately as possible. The nature of the offered products may result in differences (such as colour differences) between the display of products on the website and the product delivered to you. All the products in the JUNGL collection meet your expected quality standards. The products on offer in the webshop are naturally subject to wear. The lifespan of a product is partly dependent on the material of the product, the intensity of use and the level of care. For optimum lifespan and quality, it is important to follow the washing instructions.

## **7. Right of Withdrawal**

You have the right to terminate the agreement within fourteen days after receipt of all the products in your order, without giving any reasons for doing so. This is the so-called cooling-off period. You can use your right to terminate the agreement by sending us the completed return form. If you choose to terminate the agreement as far as a particular product is concerned, you are required to return this product as soon as possible, but no later than fourteen days after receipt of all the products in your order, to the address below.

JUNGL  
Frans Halsstraat 60  
1506 LH Zaandam  
The Netherlands

The direct costs of the return shipment of the product of JUNGL are for your own account.

In case of termination within the meaning of this article (article 7) JUNGL refunds the amount paid for the product in question immediately and in any case no later than fourteen days after receipt of the notice that you wish to terminate the agreement, but not before JUNGL has received the returned product in question.

The termination right within the meaning of this article (article 7) is meant to determine if the product is suitable and if you indeed want the product. It is permissible to use the product as far as necessary to verify whether or not you actually want the product, just like you would do in a retail space. Further use of the product, such as wearing the product in a public space or any other actual use, affects your termination right. When you return a product that you have damaged, has been washed, the labels have been removed, a product is incomplete or a product contains other signs of wear which show that you have used the product more extensively than permitted, you are liable towards JUNGL for the decrease in the value of the product caused by you. JUNGL will deduct this decrease in value from the total amount to be refunded to you.

### **8. Changes of these conditions**

If JUNGL decides to change these conditions, it will publish the changed conditions on its website. Any changes do not apply to orders that were placed before the date of change. These conditions were last changed on January 11, 2019.

### **9. Disputes**

JUNGL aims to deliver the highest possible quality regarding its products and services. Should you have any complaints, you can direct them to us by e-mail to: [info@junglamsterdam.com](mailto:info@junglamsterdam.com) or you can fill in our contact form. The contact form can be found under the 'contact' button on the webshop. Complaints received by JUNGL will be answered within ten working days of receipt. If a complaint requires a foreseeable longer processing time, JUNGL will notify you within fourteen days, stating the timeframe within which you can expect an answer.

### **10. Applicable Law**

Dutch law applies to these conditions and to the agreements between you and JUNGL.